

QUIZ

TAKING THE SCENIC ROUTE ON THE ROCKY MOUNTAINEER TRAIN



Complete the gaps in the text from the beginning of the video:

We believe that in order to be creators of life-changing experiences, it's not just the onboard experience and that guest-interaction experience, it's all the 1. _____ work that goes into making Rocky Mountaineer what Rocky Mountaineer is.

Our stations team / destinations team is responsible for 2. _____ our guests, to welcome them, 3. _____ and start them off on their great experience with Rocky Mountaineer.

Our culinary team are comprised of 4. _____ chefs and really responsible for preparing the culinary 5. _____ that we serve onboard Rocky Mountaineer.

And then our third group is our onboard host group, along with our 6. _____ and their responsibilities really are simply to provide the guests with a life-changing experience onboard.

Answers : 1. behind-the-scenes - 2. greeting - 3. check them in - 4. award winning - 5. delights - 6. train managers.